

Participant responsibilities

All activities offered by KONG Mountain Sports require the participants to collaborate as active safety partners.

As a participant, you have the following responsibilities:

Understand the physical demands and ability requirements of a given activity

Objectively assess your own capabilities against those required. If you have any doubts, reach out to KONG Mountain Sports before booking. Only book if you are confident you meet the requirements.

Follow guide instructions

Ensure that you understand and follow all guide instructions. You may be required to learn and execute the necessary safety procedures. If you have any doubts, ask!

Arrive on time for the activity

Our start times are carefully chosen to take into account various factors relevant to each activity. Starting late could have many undesirable consequences such as climbing in the direct sun instead of shade, not finishing the climb before the sunset or not finishing a hike before park closing hours.

Arrive in a physical condition adequate for the activity

Excessive ingestion of alcoholic beverages, use of drugs, and lack of sleep are incompatible with the practice of activities organised by KONG Mountain Sports.

Arrive prepared

Your confirmation email will have instructions on what you should bring and wear to the activity. It is essential to follow these instructions carefully. Showing up inadequately prepared may limit your ability to participate in your booked activity.

Ensure you have the required equipment

If you have any doubts about what equipment you need to bring or rent, reach out to Rio Mountain Sports before booking. If you plan to use your own equipment, ensure that the material is in satisfactory condition for use. If you don't have a piece of required equipment in good condition, be sure to rent it at the time of booking.

Participate at your level

Always participate at a level and a pace that you are physically and emotionally prepared for. If you need a break at any time, tell your guide. If you are rock climbing and would like to lead a pitch, objectively assess your capacity to do so and consult with your guide. Your guide reserves the right to not allow you to proceed. Keep in mind that even with your guide's consent, you solely assume all risks you are exposed to while lead climbing, just as you assume all risks related to your participation in any KONG Mountain Sports activity.

Communicate proactively

It is your responsibility to inform the guide if you are not feeling well, if you suffered an accident, or if for any reason your capacity to participate in the activity has been compromised.

Care for the equipment

Losing or damaging material may compromise your activity and even put your group at risk. Follow all best practices that your guide may teach you to avoid losing or damaging equipment. You may be held financially responsible for any loss or damage to KONG Mountain Sports equipment occurred due to neglect.

KONG Mountain Sports and its guides reserve the right to cancel, modify, or abort an activity without a refund should a participant fail to meet their responsibilities as described above.